

ALL INDIA INSTITUTE OF MEDICAL SCIENCES
ANSARI NAGAR, NEW DELHI – 110029
HOSPITAL STORES

NOTICE OF DEBARMENT

To

M/s. Tirupati Medilines Pvt. Ltd.
203, IInd Floor, Plot No. 9&10, Vardhaman Capital Mall,
LSC, Shakti Nagar, Gulabi Bagh, North Delhi, Delhi-110 007

Subject: Debarment of M/s. Tirupati Medilines Pvt. Ltd. from participation in all present and future tenders of AIIMS, New Delhi pertaining to Disposable 5 ml Syringe with Needle and equivalent category items for a period of 02 (Two) years – reg.

References:

1. GeM Contract No.: GEMC-511687778705379 Dated 14-12-2024
2. Complaints received from user departments regarding poor quality syringes
3. Show Cause Notice and replies
4. Debarring Notice dated 20.08.2025
5. Personal Hearing proceedings
6. Rule 151 of GFR 2017
7. DoE OM F.1/20/2018-PPD dated 02.11.2021

Sir/Madam,

Whereas, M/s. Tirupati Medilines Pvt. Ltd. was the successful L-1 bidder and contractual supplier to AIIMS New Delhi for supply of Disposable 5 ml Syringe with Needle manufactured by M/s. Cardiomac India Pvt. Ltd. (Brand: Dispo) against above referred GeM Contract.

Whereas, repeated complaints regarding poor quality of supplied syringes were received from multiple user departments including Lab NCA Block, TICU, Ortho OT, IVFT OT, MCH Block, and EM-1.

Whereas, the first complaint dated 03.03.2025 led to issuance of warning letter dated 15.03.2025 directing replacement within 48 hours.

Whereas, despite replacement, further complaints continued involving serious defects such as:

- Insects inside syringes
- Broken needles
- Blood-stained needle hubs
- Fungal contamination

3/8/26

वरिष्ठ भण्डार अधिकारी (अस्पताल)
Senior Store Officer (Hospital)
अ.पा.आ.सं., अंसारी नगर, नई दिल्ली-29
A.I.M.S., Ansari Nagar, New Delhi-29

- Needle dislocation
- Internal breakage
- Cracked plungers causing leakage

Whereas, due to repeated complaints, second warning dated 22.03.2025 was issued for Lot No. 24090372C, explicitly warning that recurrence would invite strict administrative action including debarment.

Whereas, your firm vide reply dated 24.03.2025 assured replacement and informed that the OEM had assured improved quality.

Whereas, despite such assurance, complaints persisted and another major complaint dated 01.05.2025 was received from IVFT OT, followed by complaint dated 14.05.2025 from EM-1.

Whereas, Show Cause Notice dated 04.06.2025 and Debarring Notice dated 20.08.2025 were issued to your firm.

Whereas, during proceedings, your firm submitted that:

- It acted only as authorized distributor
- It had no manufacturing role
- All supplies carried OEM quality certificates
- Complaints were forwarded to OEM
- Replacements were done wherever complaints arose

Whereas, the above contention is not tenable and acceptable as your firm is the original contractual entity with AIIMS, and therefore contractual responsibility for ensuring compliance with tender specifications, sterility standards, and quality obligations rests entirely upon your firm, irrespective of OEM arrangements.

Whereas, repeated supply of defective material continued despite multiple complaint communications, repeated stock replacement opportunities, Show Cause Notice, Debarring Notice and Personal Hearing.

Whereas, the repeated failures adversely affected Patient safety, Clinical efficiency, Institutional credibility and Procurement integrity.

Whereas, the Personal Hearing Committee concluded that Complaints were genuine and recurrent, Replacement lots also suffered defects, Bidder failed to ensure quality compliance and Contractual obligations were not discharged satisfactorily.

Whereas, the principles of natural justice and a reasonable opportunity were duly complied with by providing sufficient opportunities through repeated written communications, stock replacement opportunities, Show Cause proceedings, and Personal Hearing.

3/8/26
वरिष्ठ भण्डार अधिकारी (अस्पताल)
Senior Store Officer (Hospital)
अ.भा.आ.सं., अंसारी नगर, नई दिल्ली-29
A.I.I.M.S., Ansari Nagar, New Delhi-29

Whereas, under Rule 151 of GFR 2017 read with Clause 5(c) of DoE Debarment Guidelines dated 02.11.2021, firms supplying substandard material and acting prejudicially to public procurement interest are liable for debarment.

Therefore, after careful consideration of all records, submissions, and Committee findings, M/s. Tirupati Medilines Pvt. Ltd. (L-1 Bidder and Distributor) is hereby debarred from participation in all present and future tenders of AIIMS, New Delhi pertaining to Disposable 5 ml Syringe with Needle and equivalent category items for a period of 02 (Two) years from the date of issuance of this order.

This order is passed in larger public interest to protect patient care services and uphold integrity of public procurement.

This issues with approval of the Competent Authority.

3/12/26

Sr. STORE OFFICER (Hospital Stores)



वरिष्ठ भण्डार अधिकारी (अस्पताल)
Senior Store Officer (Hospital)
अ.भा.आ.सं., अंसारी नगर, नई दिल्ली-29
A.I.I.M.S., Ansari Nagar, New Delhi-29

Copy for kind information:

1. PPS to Director
2. PPS to Addl. Director (Admin.)
3. The Medical Superintendent (Hosp.)
4. OIC-Surgical Store
5. Sr. Stores Officer (Hosp.)
6. PIC, Computer Facility-requested to upload on AIIMS website