

E-3300184

ALL INDIA INSTITUTE OF MEDICAL SCIENCES
ANSARI NAGAR, NEW DELHI – 110029
HOSPITAL STORES

NOTICE OF DEBARMENT

To

M/s. Taarini Medicare Inc.
SF-39, Pearls Omaxe, Second Floor,
Netaji Subhash Marg, Wazirpur, Delhi-110034

Subject: Debarment of M/s. Taarini Medicare Inc. from participation in all present and future tenders of AIIMS, New Delhi pertaining to Yankaur Suction Set / Vacuum Suction Set and equivalent category items for a period of 02 (Two) years – reg.

Reference:

1. GeM Contract No. 511687762869286 dated 29-06-2024
2. Complaints received from user departments regarding poor quality of Yankaur Suction Set
3. Show Cause Notice and replies
4. Personal Hearing proceedings
5. Rule 151 of GFR 2017
6. DoE OM No. F.1/20/2018-PPD dated 02.11.2021

Sir/Madam,

Whereas, AIIMS New Delhi procured Yankaur Suction Set (Life-O-Med) manufactured by M/s. Life-O-Line Technologist and supplied through authorized distributor M/s. Taarini Medicare Inc. for use in critical surgical and patient care services of the Institute.

Whereas, complaints regarding poor quality of the said item were initially received from Main OT 10 & 11 (ENT OT) on 24.10.2024 and from Main OT on 30.12.2024, wherein deficiencies relating to poor suction performance and material quality were reported.

Whereas, based on such complaints, the distributor was instructed vide letter dated 13.01.2025 to coordinate with user departments and replace defective stock within 05 days. The distributor informed vide reply dated 20.01.2025 that the defective stock had been replaced.

Whereas, subsequently another complaint dated 27.12.2024 was received from OT 9 & 10, Surgery OT Block, reporting similar quality issues in the supplied Yankaur Suction Sets.

Whereas, in view of repeated complaints, a final opportunity was granted vide letter dated 11.02.2025, directing immediate replacement within 48 hours and clearly warning that recurrence of complaints would invite administrative action including cancellation of contract, forfeiture of performance security, and debarment.

Whereas, despite the above warning, another complaint dated 10.03.2025 was received from Dr. Vishesh Jain, Addl. Professor, Department of Paediatric Surgery, reporting poor quality of Batch No. 2406128.

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वरिष्ठ निदेश अधिकारी (अस्पताल)
Senior Store Officer (Hospital)
अ.भा.आ.सं., अंसारी नगर, नई दिल्ली-29
A.I.I.M.S., Ansari Nagar, New Delhi-29



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Whereas, consequently, Show Cause Notice dated 25.03.2025 was issued to the contractual supplier, and replies dated 25.03.2025, 26.03.2025, and 01.04.2025 were submitted stating that complained stocks had been replaced, including:

- 565 Nos. replaced on 20.01.2025
- 1500 Nos. and 4500 Nos. replaced on 12.02.2025

Whereas, despite repeated replacements, another serious complaint was received from Department of Paediatric Surgery regarding faulty/collapsible tubing causing suction failure during surgery, especially during active bleeding, concerning Batch No. 2412070.

Whereas, the defect reported was not minor or cosmetic in nature. The tubing was observed to collapse under negative pressure, resulting in interruption of suction flow during surgical procedures. Such failure can severely compromise surgical field visibility, delay critical intervention, and pose direct risk to patient safety.

Whereas, the repeated nature of complaints across multiple batches established that the quality issue was systemic in nature and not isolated to a single batch.

Whereas, considering the seriousness of the matter, a Personal Hearing Committee comprising was constituted to examine the matter and during the hearing, M/s. Life-O-Line Technologist (OEM) and M/s. Taarini Medicare Inc. (L-1 Bidder and Distributor) failed to provide satisfactory technical explanation, root cause analysis, manufacturing deviation report, CAPA documentation, process validation records, or other credible quality assurance evidence to justify repeated failures.

Whereas, the plea taken by your firm that it is "only a distributor" is untenable and unacceptable. As your firm is the original contractual entity with AIIMS, and therefore full responsibility for ensuring compliance with tender specifications, product quality, and contractual obligations rests upon your firm irrespective of OEM arrangements.

Whereas, the Committee observed that:

- Complaints were recurrent across multiple batches;
- Complaints persisted even in replacement stocks;
- Deficiencies reported were serious and potentially life-threatening;
- No meaningful corrective and preventive action was taken by the OEM.

Whereas, repeated supply of substandard material continued despite repeated complaint communications, replacement opportunities, explicit final warning, Show Cause proceedings and Personal Hearings.

Whereas, such repeated failures adversely affected Patient safety, Clinical efficiency, and Institutional credibility and Procurement integrity.

Whereas, Personal Hearing Committee concluded that:

- Complaints were genuine and recurrent
- Replacement stocks also suffered from defects
- Quality compliance could not be ensured by the bidder

(निर्वाहक) निदेशक, स्वास्थ्य सेवा
Senior Store Officer (Hospital)
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31/8/26
वरिष्ठ भण्डार अधिकारी (अस्पताल)
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- The bidder failed to discharge contractual obligations satisfactorily

Whereas, the principles of natural justice and a reasonable opportunity were duly complied with by providing sufficient opportunities through repeated written communications, stock replacement opportunities, Show Cause proceedings, and Personal Hearing

Whereas, under Rule 151 of GFR 2017 read with Clause 5(c) of DoE Debarment Guidelines dated 02.11.2021, firms supplying substandard material or failing to fulfill contractual obligations are liable for debarment.

Therefore, after careful consideration of all records, replies, and recommendations of the Personal Hearing Committee, M/s. Taarini Medicare Inc. (L-1 Bidder and Distributor) is hereby debarred from participation in all present and future tenders of AIIMS, New Delhi pertaining to Yankaur Suction Set / Vacuum Suction Set and equivalent category items for a period of 02 (Two) years from the date of issuance of this order.

This order is passed in larger public interest to protect patient care services and maintain integrity of public procurement.

This issues with approval of the Competent Authority.

3/8/26

Sr. Store Officer (Hospital Stores)

Copy for kind information:

1. PPS to Director
2. PPS to Addl. Director (Admin.)
3. The Medical Superintendent (Hosp.)
4. OIC-Surgical Store
5. Sr. Stores Officer (Hosp.)
6. PIC, Computer Facility-requested to upload on AIIMS website



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